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CASE STUDY



veracloud

**HERE'S HOW KAAPISOFT HAS HELPED VERACLOUD
RECALIBRATE ITS LEAVE MANAGEMENT WORKFLOW**

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CASE OVERVIEW

VeraCloud is a leading managed services provider enabling organisations to deploy technology and migrate to modern workflows.

Their services and products are designed as secure and simple to use while enhancing their end clients' business operations.

To that end, they blend cloud and localised infrastructure solutions with an extensive range of support services.

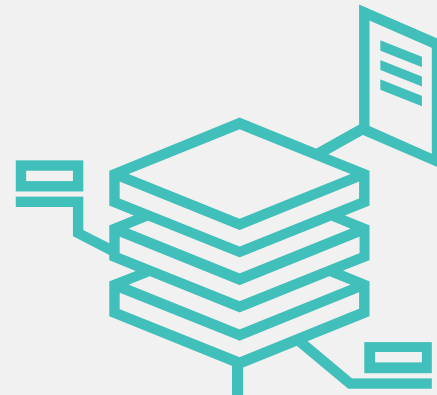
THE CONTEXT

Human resources form the core strength of any organisation. Their presence and contribution are critical to attaining business goals. **Unplanned employee absenteeism becomes costly for organizations as it impacts** productivity and smooth business conduct.

Thus, a streamlined process for requesting and approving time off is essential to keep organisational machinery in smooth order.

THE PROBLEM

VeraCloud was managing their leave of absence manually using paper records. Considering they're a growing company, improper employee leave management was turning out to be a pivotal impediment to smooth management and derailing them from their growth goals. The cumbersome, manual process was also causing stress among employees and managers, impacting their productivity and satisfaction levels.



The team's efficiency was also impacted due to suboptimal information storage and security.

Therefore, the management at VeraCloud wanted to initiate a technology-based process to simplify time-consuming leave management and introduce ease and clarity.



THE SOLUTION

Kaapisoft conceptualised a user-friendly and intuitive internal automated leave management system for VeraCloud. It was designed as a web and mobile app to easily track, modify and manage employee leave requests on the go.

EASY LEAVE CREATION:

Allowing users to create leave requests and send them to their managers seamlessly.

QUICK MANAGEMENT:

Enabling managers to easily and quickly accept/decline leave requests.

AGILE OVERVIEW:

Provide employees with a bird's eye view of their leave balance and holidays to support proper planning.

TIMELY ALERTS:

Email notifications, reminders, and in-built alerts make it easy to create, track, and modify leave requests.

EFFICIENT CALENDAR MANAGEMENT:

Automatic updation of leaves in employee calendars to avoid hurdles in performing business functions.

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THE SOLUTION

This solution was built using Microsoft Power App, with the back-end workflow designed as below:

01 The leave application used the Azure Active Directory to sort out managers and their teams. This was envisaged to allow managers to log their leave requests and approve/ decline subordinate requests easily. This was to further enable employees to create leave requests to be sent to their managers.

02 The use of modifiable email templates was made. This was interpolated with specific information for quick creation, editing, and approval of leave requests.

03 Further, the application was integrated with Office365 to send out timely email notifications and create calendar entries simultaneously.

04 Microsoft Sharepoint was also used to store leave request information. This was helpful as Sharepoint allows configuring the leaves and holidays for employees.

THE OUTCOMES

The outcome and overall impact of the leave application have been significant and exceeded VeraCloud's expectations regarding efficient employee management. It has led to

01 Automating a considerable degree of the company's manual paperwork

02 Removal of manual intervention in the leave application process

03 Improved internal communication among managers and their teams

04 Provided real-time visibility of leave data

05 Simplified legal and other statutory compliance in terms of leave management and remunerations

06 Painted an enhanced reflection of their organisational goals and values

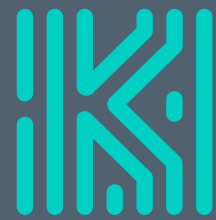


CLIENT TESTIMONIAL

"The Leave App developed by KaapiSoft through Microsoft's Power Platform has been a useful resource in managing our workforce. It has streamlined the employee leave process, making it more efficient and accessible.

Our HR team has saved time thanks to this app, and employees have responded positively to it. We would highly recommend KaapiSoft to anyone looking for a reliable and talented software development partner."

- John Ellul & Clint Deguara (Co-founders, Veracloud)



ABOUT US

KaapiSoft is a software development company based in Malta, EU. We specialise in end-to-end custom software development solutions.

We support businesses, organisations, and individuals in their digital transformation journey by integrating systems together through automated workflows. With that, we help them build scalable digital applications, in budget.

Our services range from web and mobile app development to software consulting across industries - from technology, telecommunications, architecture, and logistics solutions.

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